


# The Resource

 Elizabethtown Gas™  
An AGL Resources Company

June 2008

## Natural Gas. Instant Comfort<sup>SM</sup>.



When you have a natural gas water heater, just turn the knob and life gets better. Natural gas delivers hot water in as little as half the time as electric — and for the ultimate in convenience and efficiency, a tankless water heater can provide endless hot water while also saving energy. One natural gas tankless water heater is equal to ten forty-gallon electric storage tank models on a gallons-per-hour basis. By heating on demand, tankless water heaters use less energy than storage tank units that maintain a tank full of hot water even when you're not using it. Their compact design even saves space in your home. Because they preserve resources, natural gas tankless water heaters contribute to a healthier environment, and most of their components are recyclable, so very little ends up in landfills.

DID YOU  
KNOW

Warm weather is the ideal time to upgrade your heating system. Call us today for special offers including a full furnace, \$500 boiler rebates or 12 months free financing.

## Call Before You Dig -- Dial 8-1-1

Excavation work, including digging or plowing around a home or business, is the most common cause of natural gas emergencies. Before digging on your property, state law requires you call 8-1-1, a statewide, toll-free number, to have your utility lines professionally marked. You must call at least three business days before digging, excluding weekends and holidays so underground utility lines can be located and marked – free of charge – before you begin your project.

## Know What To Do...When Severe Weather Strikes

If you are evacuated from your home or business due to severe summer weather, never attempt to disconnect your natural gas service yourself. If you suspect a natural gas leak upon returning, contact us immediately. An Elizabethtown Gas representative will tell you when it is safe to return.



## Paired Together, One Easy Way to Pay

Make bill paying easier. With AutoDraft you pay your bill automatically each month through direct debit from your bank account. It's fast, secure -- and there's no charge to enroll. With our Budget Payment Plan you pay a fixed monthly amount based on your actual gas usage. We review your bill once per year to make sure your budgeted amount is correct and adjust it accordingly, if needed. There's no charge to enroll. Your account must be up-to-date. Call Customer Care or visit our Web site to download an application.

**REMINDER:** Elizabethtown Gas has a new post office box. Customers who pay their bill through an online bank need to be sure that their online bank or financial institution has the new PO Box. AutoDraft customers and those who pay using the pre-addressed envelope do not need to take any action. Our new address is: PO Box 11811, Newark, NJ 07101-8111.

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Customer Care 800-242-5830

elizabethtowngas.com

Leaks/Emergencies 800-492-4009