

Offering You Convenience and Choice

We are working to make it even easier for you to conduct business with Elizabethtown Gas. Here are the new customer service enhancements that we are offering for your convenience:

On the phone: [800-242-5830](tel:800-242-5830)

When you give us a call, our interactive voice response system provides several new features designed to provide you faster service:

- Automated account look-up
- Account status
- Order status
- Bill payment using your checking or savings account, debit/ATM or Visa, MasterCard or Discover card.
(Note there is a fee to pay with a credit card.)

On the Web: elizabethtowngas.com

When you visit us online, you can now:

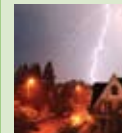
- Place a turn on, off or transfer service request. We'll email or call to confirm your appointment.
- Check your account balance
- Pay your bill without a fee
- Learn how to better manage your energy expenses and reduce your carbon footprint

Give the Gift of Comfort and Reliability

Now you can purchase an eco-friendly gift for someone you care about by paying a portion or all of a loved-one's natural gas bill. This special gift is also warm, comfortable and reliable.

Log on to elizabethtowngas.com to download your gift request form or order one by calling Customer Care.

Severe Weather – Be Prepared!



In addition to having a battery-operated radio, bottled water and a working flashlight to be prepared for severe weather, we want to remind you that if you are ever evacuated due to severe weather, you should leave your natural gas service on. When returning to your home or business, if you think you smell gas, leave the area and call us immediately at 800-492-4009. Never try to locate the source of the leak yourself. Also remember that you should not turn on any electrical appliances, use a cell phone or light a match near a suspected leak.



Natural Gas
Comfortable. Responsible.



Customer Care
800-242-5830
Leaks/Emergencies
800-492-4009
elizabethtowngas.com

