

A Simple Guide to Your Gas Bill

Elizabethtown Gas (ETG) aims to safely and reliably deliver energy 24/7, even during severe weather when customers rely on it for home heating. As a regulated utility, ETG's rates and services are overseen by the NJ Board of Public Utilities (BPU), a State agency that is required to ensure safe, adequate, and proper utility services at reasonable rates for customers in New Jersey.



What is On Your Bill

- **Gas Charge:** Covers the cost of gas you use; ETG does not earn a profit.
- **Distribution Charge:** Covers delivering gas safely and reliably to your home or business 24 hours a day, 7 days a week, including maintaining thousands of miles of pipe and responding to emergencies.
- **Consolidated Adjustment Charge:** Affected by customer programs like energy efficiency and financial assistance.
- **Service Charge:** A fixed fee for administrative costs like metering, billing, and recordkeeping, that is incurred monthly even if no gas is used.



Why Your Gas Charge Can Change Month-to-Month

- Colder weather = more gas use
- Warmer weather = less gas use
- Your usage habits affect your bill
- Gas prices change with market conditions - ***The cost of natural gas itself is passed through to customers with no markup. ETG does not profit from the cost of gas.***



What ETG Can Provide to You

- Heating, hot water, and cooking
- 24/7 emergency response
- A gas system that operates during many electric power outages

Questions about your bill?

We are here to help: elizabethtowngas.com | 1.800.242.5830



Elizabethtown Gas is dedicated to supporting safe, reliable, affordable natural gas service to over 300,000 customers in New Jersey.

Understanding Energy Costs and Savings



Electricity costs about 3.5x more than natural gas,¹ and estimated savings from natural gas heating compared with electric heat can be equivalent to:

- More than **six months of groceries** in the Northeast²
- More than **one year of gasoline fuel costs** in the Northeast³
- Over **two years of residential electricity costs** in New Jersey⁴

Estimated Annual Savings from Natural Gas Heating Compared with Other Options⁵

Natural Gas vs. Electric Resistance	
Annual Heating Cost	
Natural Gas	\$1,076
Electric Resistance	\$5,094
You Save with Natural Gas	\$4,018

Natural Gas vs. Oil	
Annual Heating Cost	
Natural Gas	\$1,076
Oil	\$2,001
You Save with Natural Gas	\$925

Natural Gas vs. Propane	
Annual Heating Cost	
Natural Gas	\$1,076
Propane	\$3,051
You Save with Natural Gas	\$1,975

Ways to Save Energy and Manage Costs

From rebates to bill assistance, ETG offers programs to help you save. Visit elizabethtowngas.com/options to learn more about available financial assistance and energy efficiency programs.



HVAC Rebates

Save up to \$1,750 on eligible gas equipment and 0% APR financing with the On-Bill Repayment Program



Marketplace

Instant rebates on smart thermostats, weatherization, and water saving products



Home Assessment

Free consultation to help lower energy costs and improve comfort



Low-Income Energy Assistance

Grants for income-qualified households to help pay energy bills



Budget Billing

Spread your energy costs evenly throughout the year for more predictable monthly bills



NJ SHARES & SMART

Temporary help for households not eligible for other programs

1: U.S. Department of Energy. *Federal Register Representative Average Unit Costs Of Energy For Five Residential Energy Sources* (Mar. 2026).

2: The U.S. Bureau of Labor Statistics *Consumer Expenditures* estimates the average annual Food at Home expenditures in the Northeast to be \$7,029 (\$585.75/month). \$4,018 in estimated savings between electricity and gas represents 6.9 months of Food at Home costs.

3: The U.S. Bureau of Labor Statistics *Consumer Expenditures* estimates the average annual Gasoline and other fuels expenditures in the Northeast to be \$2,670. \$4,018 in estimated savings between electricity and gas represents 1.5 years of Gasoline and other fuels costs.

4: The U.S. Energy Information Administration estimates the 2024 average monthly residential electricity bill to be \$128.13 in New Jersey, equivalent to \$1,537.56 annually. The \$4,018 in estimated savings between electricity and gas represents 2.6 years of residential electricity costs.

5: Average annual savings when switching from alternative heat sources and assumes use of high efficiency natural gas equipment. Actual savings vary based on usage, energy sources, and equipment. Comparisons based on EIA NJ Residential Retail Oil and Propane Pricing as May 2025 and ACE & PSEG Electric pricing per New Jersey Board of Public Utilities (NJBP) as of June 2025.