

Energy that is More Reliable When It Matters Most



Natural gas systems are designed to deliver reliable energy during extreme weather events, often when demand is highest.

Why This Matters

- Keeps homes heated during the coldest days
- Reduces the risk of unexpected service interruptions
- Helps avoid sudden increases in energy bills
- Provides consistent and dependable energy for daily life

How the Gas System Performs

1 in 628

customers nationally experience a gas outage each year; the national electric average is about one outage per customer/year¹

3x

more energy is delivered by the gas system during peak winter demand than the electric system during peak summer demand¹

320k

ETG customers were served during the 2026 record cold snap with no unplanned outages

Above-Ground Electric Lines

The diagram shows a cross-section of the ground. Above the surface, there are wooden utility poles with power lines. Above the lines are icons for a snowflake, rain clouds, and wind. Below the surface, an orange banner labels the underground gas pipelines.

Underground Gas Pipelines



Resilient Systems, Reliable Service

Elizabethtown Gas aims to deliver safe, reliable, and affordable energy through **mostly underground infrastructure**, which is less exposed than electric systems during extreme weather.